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# CLINICAL RESEARCH SUPPORT INFRASTRUCTURES

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Data Centre and IT Director

## ABOUT CLINICAL DATA CENTRE – HISTORY

AIBILI Data Centre was built in 2014 to store AIBILI’s critical information and houses all AIBILI servers/systems: both clinical and administrative.

Specific Standard Operating Procedures (SOPs) were developed according IT best practices such as Information Technology Infrastructure Library (ITIL), and project management standards such as recommended by the Project Management Institute (PMI). We also comply with US FDA 21 CFR part 11 (Guidance for Electronic Records) and ISO 27001 (Information Security Management). (compliant but not certified).

GAMP5 V-model and methodology was customized to ensure production environments safety and integrity. As a result, AIBILI Data Center completed ECRIN Certification in 2016.





ISO9001 Certified since September 2016



ECRIN Certified since April 2016  
 (recertified by v4, on 8th, Feb 2021)



## General Standards (4)

GE01 Centre Staff training and support (4)

## IT Standards (41)

IT01 Management of IT infrastructure (9)

IT02 Logical Security (7)

IT03 Logical Access (7)

IT04 Business Continuity (6)

IT05 General System Validation (9)

IT06 Local Software Development (3)

## Data Management Standards (61)

DM01 Data Management Planning (1)

DM02 CDMAs - Design, Development and Validation (8)

DM03 CDMAs - Change management (7)

DM04 Site Management, Training & Support (9)

DM05 Data Entry and Processing (7)

DM06 Managing Data Quality (12)

DM07 Managing Data Transfers (5)

DM08 Delivery and Coding of Data for Analysis (8)

DM09: Long Term Data Storage (4)

## Optional Standards (9)

ST01: Treatment Allocation standards (9)

# ECRIN CERTIFICATION PROCESS



Since it was set up in 2014, 17 European data centres have been certified.



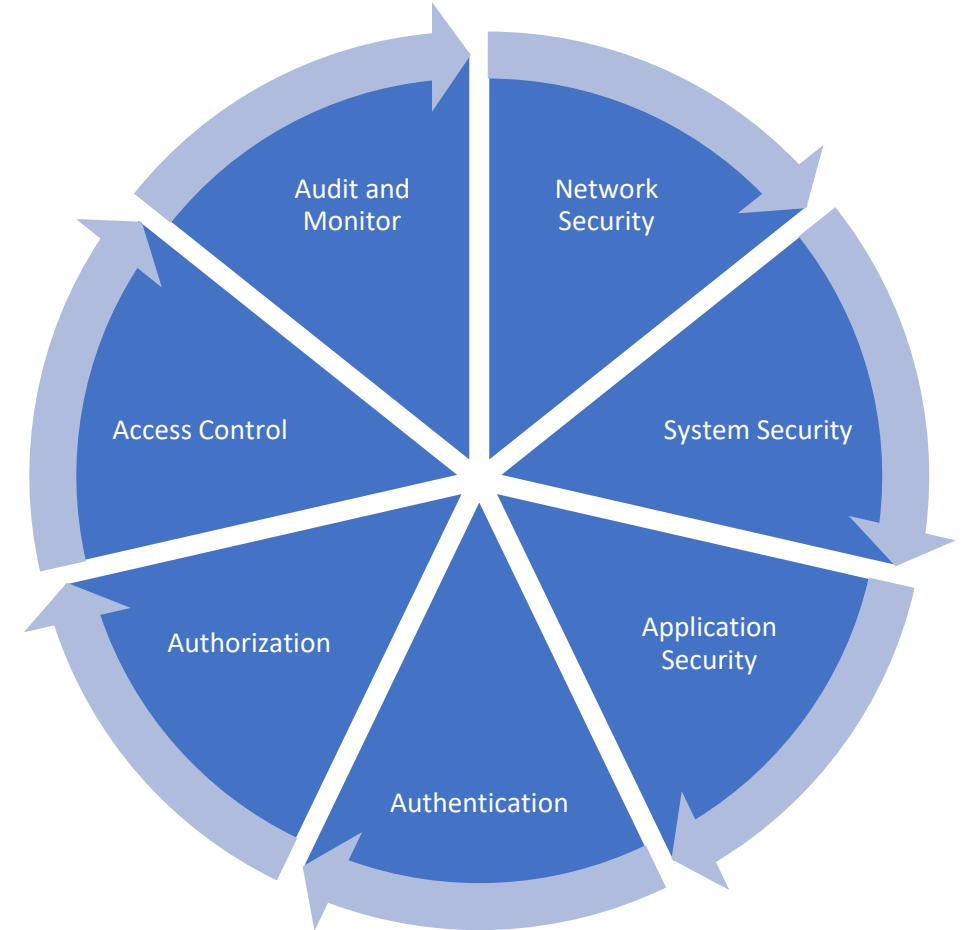


- ✓ Redundant UPS and energy distribution
- ✓ Redundant Air-conditioning systems with temperature and humidity dynamic control
- ✓ Automatic fire extinguisher
- ✓ 24h monitoring with automatic notifications
- ✓ High security firewalls and intrusion detection / blocking systems



## IT AND NETWORK SECURITY

- Prevention Maintenance
- Encryption of non-physically secured data
- **Security management system**
  - Commitment to data protection
  - Access control management
  - Vulnerability Management
- Server failure and response



## GDPR COMPLIANCE IN CINICAL TRIALS (RGPD -PORTUGUESE)

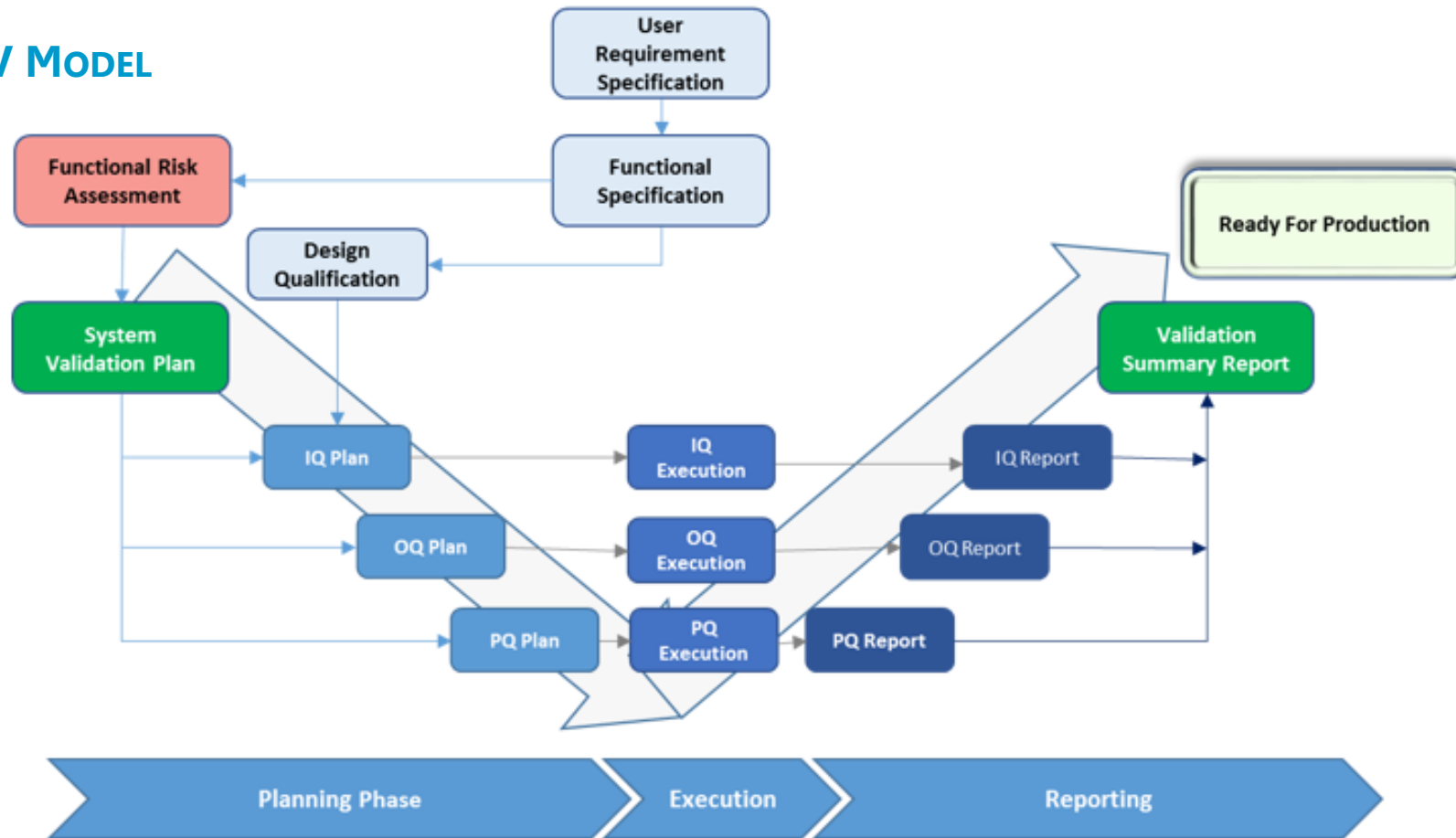
- The relevance of the informed consent (IC)
- Data minimization
- Data owner rights
- Personal and special category data
- Anonymization and Pseudonymization of personal data
- International data transfer and Open Innovation\*
- Exceptions for research under GDPR

\*<https://academic.oup.com/spp/article/47/5/616/5780440>





## GAMP®5 V MODEL



Validation is the process of “establishing documented evidence that provides a high degree of assurance that a specific process will consistently produce a product meeting its pre-determined specifications and quality attributes”.



# Validation MASTER PLAN

## GAMP®5 V -MODEL

### REVISION LOG

Master Validation Plan Version	Section	Reason for Changes	Date
V.0	All	---	<yyyy-mm-dd>

### Table of Contents

- 1. Introduction.....
- 1.1 Purpose and Scope.....
- 1.3 Out of Scope .....
- 2. Validation Personnel and Responsibilities .....
- 2.1 Validation Manager .....
- 2.2 System Owner .....
- 2.3 Quality Manager.....
- 2.4 Subject Matter Expert.....
- 2.5 Other Key Personnel .....
- 3. Compliance Requirements for Validation .....
- 4. Processes and Systems to be Validated .....
- 4.1 Processes and systems .....
- 4.2 Retrospective Validation .....
- 5. Validation Documentation.....
- 5.1 Overview .....
- 5.2 Validation Documentation Deliverables .....
- 5.2 Validation Documentation Maintenance.....



# Validation MASTER PLAN

## GAMP®5 V-MODEL

### 3.1 Information systems



Systems	SVP	URS	FS	FRA	DQ	IQ	OQ	PQ	VSR
		☑	n/a	n/a	n/a	n/a	☑	☑	☑
	☑	n/a	n/a	n/a	n/a	☑	n/a	n/a	☑
	n/a	n/a	n/a	n/a	n/a	n/a	☑	☑	☑
	☑	n/a	n/a	n/a	n/a	☑	☑	☑	☑
	☑	☑	☑	n/a	☑	☑	☑	☑	☑
	☑	☑	☑	☑	☑	☑	☑	☑	☑
	☑	☑	☑	n/a	☑	☑	☑	☑	☑
	n/a	n/a	n/a	n/a	n/a	n/a	☑	n/a	n/a
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	n/a	n/a	n/a	n/a	n/a	☑	☑	n/a	☑
	☑	☑	☑	☑	☑	☑	☑	☑	☑

Legend:

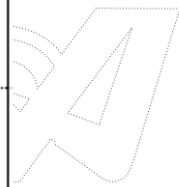
SVP- System Validation Plan; URS- User Requirement Specification's; FS -Functional Specification; FRA- Functional Risk Assessment; DQ- Design qualification; IQ- Installation Qualification Plan and Report; OQ- Operational Qualification Plan and Report; PQ- Performance Qualification Plan and Report; VSR- Validation Summary Report;

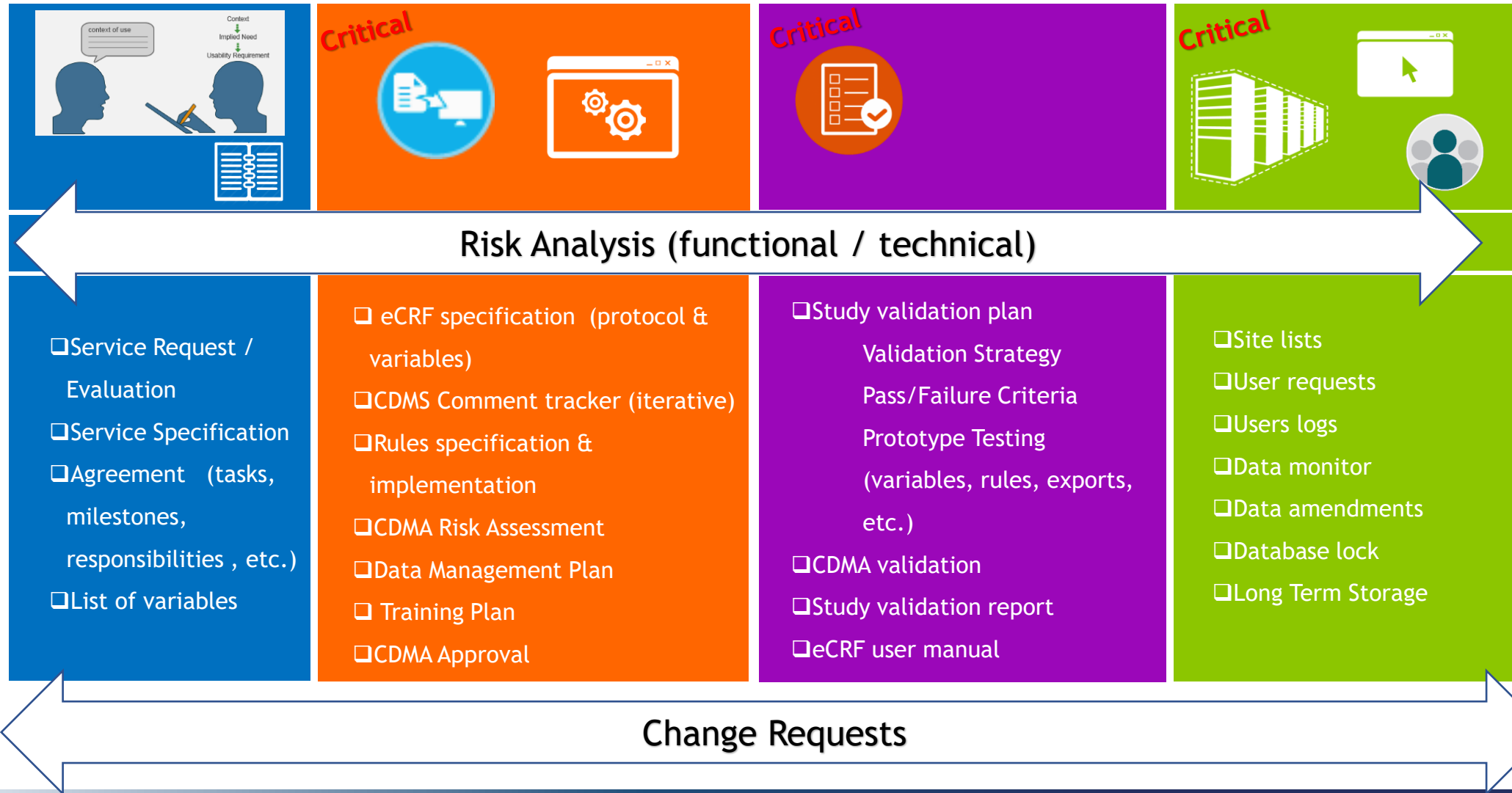


<b>REGISTO DE RISCOS POR PROCESSO / PROCESS RISK LOG</b>									
<b>Processo/ Process:</b> General IT Risks (IT 05-4; IT 19-2 a IT 19-5; IT 19-8; IT 19-7 when applicable)									
<b>Versão / Version:</b> 0		<b>Data / Date:</b> 27/03/2017							
No.	Descrição do Risco / Risk Description	Probabil. / Probability (P)	Impacto / Impact (I)	Factor Risco / Risk Factor	Plano de Ação / Action Plan			Estado / Status (aberta / open, fechada / closed, eficaz/não eficaz/decisão, etc.) // Data / Date	
					Ação / Action Mitigação (Prevenção) / Mitigation Contingência (correção) / Contingency	Responsab.	Data Prevista / Forseen Date		
1	Natural disasters (External Fire, Flood, Earthquake, Hurricanes)					SA	Bianual DC Report		
2	Fire Caused by equipment's					IT	Bianual DC Report		
3	Disruption of power supply					IT/SA	Bianual DC Report		
4	Loss of Telco's systems (voice or data)					IT/SA	Bianual DC Report		
5	External Regulation (New, Update)					IT/SA	Bianual DC Report		

		Probability				L - Risco Baixo / Low Risk M - Risco Médio / Medium Risk H - Risco Elevado / High Risk
		L	M	H		
Impact	L	L	L	M		
	M	L	M	H		
	H	M	H	H		

**Risk Assessment - Example**





**Software development:** all types of organized code written by AIBILI technicians (internal or in outsourcing regime) packed as an application, used to directly support clinical data management. Other commercial software, simple code and scripts used for data extraction, transformation, imports or export are managed by “General System Validation” and “Extracting and Reporting Data” procedures.

## Waterfall

Requirements agreed one time with the client

Milestone 1 - End of the Assessment phase.

Milestone 2 - End of the Functional Specification phase

Milestone 3 - End of Development

Milestone 4 - Ready for validation

Product go-live and production support



## SCRUM

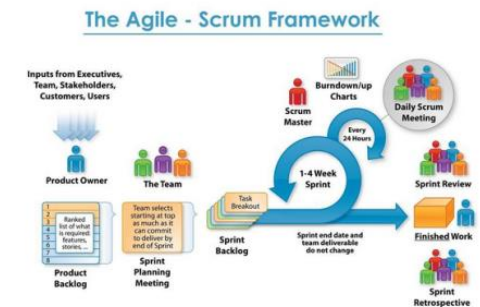
Requirements are managed interactively

Milestones occur at the end of each sprint/version

Regular development versions and backlog updates

Version sign-off from from the product owner

Backlog refinement





Technology and procedures for archiving and preserving data in a long term. Local backups, offsite encrypted backups, WORM disks (write once read many), etc.







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